

Speed Queen®

# CardMate<sup>Plus</sup><sup>TM</sup> with NetMaster<sup>TM</sup>



Cashless Operation  
Customer Convenience  
Collection Control

*Solutions for  
Multi-Housing  
Laundry Rooms*

# CardMate<sup>Plus</sup><sup>TM</sup>

## A Superior Solution

***The CardMate Plus™ with NetMaster™ is the perfect cashless laundry solution for building managers who want to improve security and convenience for common laundry room services for their residents.***



***Just what you should expect from  
North America's largest commercial  
laundry manufacturer. For more  
information, call 1-800-345-5649  
and put us to work for you!***



## Let CardMate Work For Your Property

All you need to do is make the Speed Queen decision and let our route operators take it from there. They will recommend the right equipment mix for your property, evaluate the floor plan for adding card dispensing machines, provide an installation analysis and offer a start up promotional package for merchandising SmartCard vending to users.

## Business Control

The building management is kept abreast of laundry room activity with detailed audit reports of revenue and promotions by the route operator through NetMaster™ software. The data is retrieved by a hand-held Micro-Wand IIIe™ or multi-purpose card used by the route operator during collections.

The NetMaster™ software is security coded, which assures building management of secured and accurate collection information of revenues generated from the common laundry room by route operators.

## Network Capable

The CardMate units can be monitored from a remote location by modem to check break-in alarms for unauthorized openings of access doors and checking error codes for pre-diagnostics of machines requiring service. Also detailed audit reports can be obtained through this same remote system.



# NetMaster™ Controls



The system has a factory installed SmartCard reader on a complete line of top and frontload washers, matching single load and stacked dryers and even on a stacked washer/dryer. The superbly engineered one-piece control panel integrates a SmartCard reader with a NetMaster™ Control. The two work together for easy operation simplifying the start up process on CardMate laundry products.

## ~NetMaster™ Controls~

### Consisting of:

- VFD Display
- LED Lights
- Touch Pad Selector
- Programming Features
- Data Retrieval

### Washer Control



- **Multi-Level Vending-** charging different amounts for different cycles (\$1.20 for hot, \$1.10 warm and \$1.00 or cold).

### Dryer/Tumbler Control



- **Dryer/Tumbler Cycle Time-** cycle time can be programmed in minutes and seconds.

### Stack Washer/Dryer Control



- **Special Time of Day Pricing-** for promoting use of laundry room.

### Frontload Washer Control



- **Special Cycle Programming-** you can add an extra wash or rinse.

### Stack Dryer Control



- **Dryer Top Off -** option to add time to current cycle by pressing Start pad with card inserted.

# Benefits & Advantages



## *Building Management*

- **Improved laundry room management.** The computerized accountability feature gives you the information you need – including cycle turns – to help you better manage laundry room productivity.
- **Less vandalism.** Since money can't be used to start the machines, vandalism and theft are virtually eliminated.
- **Increased customer loyalty.** Customers are more likely to do their laundry in your building, where they can use their laundry card. They are less likely to take it somewhere else.
- **Expanded services.** Our laundry card can be used with other equipment manufacturers.
  - Door security access (Building, laundry room, parking lot)
  - Other vending machines
  - Business centers
- **Price increases.** With the CardMate Plus™ System, vend prices can be increased in 1¢ increments. It is easier to justify raising vend prices in smaller increments.
- **Site code pricing.** Route operator can set up different vends for different customers, for example: senior citizens, service technicians, employees.
- **Auto shut down of laundry room.** The CardMate machines can be programmed to shut down the equipment for selected time periods, for example late night and early morning.

## *Users*

- **Convenience.** There's no need to search for exact change or carry around a pocket full of coins. Customers simply purchase a card at an automated card dispensing center (CSC), and they're set to do laundry.
- **Improved security.** Your customers don't need to carry money to do laundry, so they won't be targets for theft.
- **Easy to check balance.** User can check remaining balance on their card at any time either on CardMate laundry products or dispensing centers.
- **Easy to add value.** Just go back to the automated card dispensing center and add value to the existing card.
- **Promotional opportunities.** Offer bonus incentives to add more value onto the card. For instance, program the system to give \$22 of laundry credit for every \$20 purchased. Also you can charge for deposit on the card on initial purchase.



# Essential Components

## CardMate Laundry Card

You can see the convenience of cashless card service in more and more places every day. Our CardMate Laundry Card is dispensed through Card Value or Service Centers located and secured in central locations on the property. The card can be revalued after initial purchase. These cards hold more information than ever using new smart card microchip technology.



## ~Card Dispensing and Revalue Centers~

Examples shown are just two of a wide variety of Card Centers that are available.

### CardMate Value Center (CVC)

- Dispenses user cards or adds value to previously purchased cards using:
  - cash
  - credit cards (optional)
  - debit cards (optional)
- Provides a printed receipt for all transactions. (optional)
- Allows user to view card balance.



### CardMate Service Center (CSC)

- Adds value to or dispenses user cards with cash only.
- Allows user to view card balance.

Speed Queen Route Operators can recommend the proper number of card dispensing machines relative to resident population. They will secure them in a convenient central location for easy access by your residents.



Speed Queen®

# Exceptional Choices In CardMate<sup>Plus</sup>™ Equipment

## Topload Washers

SWTF20 — Porcelain Tub

SWTF21 — Stainless Steel Tub

## Single Load Dryers

SDEF07 — Electric

SDGF09 — Gas

## Stacked Dryers

SSEF07 — Electric

SSEF17 — Electric

SSGF09 — Gas

SSGF19 — Gas



## Frontload Washers

SWFF61 — Front Control

SWRF61 — Rear Control

## Front Control Dryers

SFEF07 — Electric

SFGF09 — Gas

## Stacked Washer/Dryer

STEF17 — Electric

STGF19 — Gas

[www.speedqueen.com](http://www.speedqueen.com)

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