

Limited Warranty - Effective January 1, 2024

Residential Use only: Top Load Washer, Front Load Washer, Dryer, Stacked Washer and Dryer

Alliance Laundry Systems, Ripon, WI 54971 extends this limited warranty ("Limited Warranty") to the first residential single family household consumer of an Alliance Laundry System residential use only Top Load Washer, Front Load Washer, Dryer or Stacked Washer and Dryer. This Limited Warranty is not transferable (Starting Serial No. 2607000001).

Alliance Laundry Systems will repair or replace, free of charge, any specified part(s) which fail as a result of a defect in material or workmanship in accordance with the terms and exclusions contained herein and for the specific time period shown in the tables below, which time period is specifically based on model number and commences from the date of original purchase. Alliance Laundry Systems will also pay the labor charges (when applicable) for service provided by an Alliance Laundry Systems Authorized Service Provider. "Authorized Service Provider" as used herein means a service provider that is authorized to provide service on behalf of Alliance Laundry Systems and can be found by visiting www.speedqueen.com/ or by contacting Alliance Laundry Systems.

- Proof of original retail purchase specifying the date of purchase is required to obtain warranty service under this limited warranty. In the event of no proof of purchase warranty start date will be ninety (90) days from the manufacture date.

RESIDENTIAL PRODUCTS IN SINGLE FAMILY HOUSEHOLD SETTINGS					
Product Category	Three (3) Years	Five (5) Years	Seven (7) Years	Fifteen (15) Years	Lifetime (Up to 25 years) Parts Only
Mechanical Control Top Load Washer and Dryer (TR3 / DR3 Models)	Parts and Labor	Cabinet Assembly Against Rust from Inside Out; Motor - Washer (Year 4 through 5 parts only)			Stainless Steel Tub and Outer Tub (Washer) or Commercial Steel Cylinder and Bulkheads (Dryer) Against Rust or Corrosion
Mechanical Control Top Load Washer and Dryer (TC5 / DC5 Models) *Serial Number Through 2101999999	Parts and Labor	Cabinet Assembly Against Rust from Inside Out; Motor - Washer (Year 4 through 5 parts only)		Transmission Assembly - Washer (Year 4 through 15 parts only)	Stainless Steel Tub and Outer Tub (Washer) or Commercial Steel Cylinder and Bulkheads (Dryer) Against Rust or Corrosion
Mechanical Control Top Load Washer and Dryer (TC5 / DC5 Models) *Serial Number Starting 2102000001		Parts and Labor		Transmission Assembly - Washer (Year 6 through 15 parts only)	Stainless Steel Tub and Outer Tub (Washer) or Commercial Steel Cylinder and Bulkheads (Dryer) Against Rust or Corrosion
Mechanical Control Front Load Washer (FR3 Models)	Parts and Labor	Cabinet Assembly Against Rust from Inside Out (Year 4 through 5 parts only)			Stainless Wash Basket and Outer Tub Against Rust or Corrosion
Mechanical Control Top Load Washer and Dryer (TR5 / DR5 Models)		Parts and Labor			Stainless Wash Basket and Outer Tub (Washer) or Commercial Steel Cylinder and Bulkheads (Dryer) Against Rust or Corrosion
Electronic Display Top Load Washer and Dryer - Rear Control (TR7 / DR7)		Parts and Labor on Cabinet Assembly Against Rust from the Inside Out	Parts and Labor on Remainder of Machine (excluding Cabinet Assembly)		Stainless Steel Tub and Outer Tub (Washer) or Commercial Steel Cylinder and Bulkheads (Dryer) Against Rust or Corrosion
Electronic Display Front Load Washer and Front Control Dryer (FF7 / DF7 Models)		Parts and Labor			Stainless Steel Cabinet Assembly, Stainless Steel Wash Basket, Outer Tub (Washer) or Commercial Steel Cylinder and Bulkheads (Dryer) Against Rust or Corrosion
Electronic Display Stack Washer and Dryer (SF7 Model)		Parts and Labor			Stainless Steel Wash Basket and Outer Tub (Washer) or Commercial Steel Cylinder and Bulkheads (Dryer) Against Rust and Corrosion
Pedestal Bases		Base Assembly Against Rust from the Inside Out (Parts only)			

- Alliance Laundry Systems may use or authorize repairs/replacements pursuant to the limited warranty of applicable products and/or parts with new, reconditioned, refurbished or factory remanufactured goods at its sole discretion.
- Replacement products and parts are warranted under this limited warranty for the remaining portion of the original warranty period.

RESIDENTIAL PRODUCTS IN COMMERCIAL, MULTI-HOUSING OR NON ON-PREMISES LAUNDRY SETTINGS*					
Product Category	Three (3) Years	Five (5) Years	Seven (7) Years	Fifteen (15) Years	Lifetime (Up to 25 years) Parts Only
Top Load Washer	Parts only; no Labor coverage	Transmission Assembly (Part only)			
Dryer	Parts only; no Labor coverage				
Front Load Washer	Parts only; no Labor coverage				
Stacked Washer and Dryer	Parts only; no Labor coverage				

* On Premises Laundry (OPL) is applicable to Residential Front Load Washer or Stacked Washer/Dryer installed in settings such as, but not limited to, prisons, animal hospitals, dentist/doctor's offices, detention centers, military bases, salons, hotels, and fitness centers. OPL applications are under one year (12 months) parts only warranty for entire product.

- Limited Warranty coverage differs for products labeled as, but not limited to, "Open Box", "Displays", "Blemished", "Outlet Inventory" or "As-is". These applications are under one year (12 months) labor warranty and three years (36 months) parts warranty for the entire product. (Starting Serial No. 2607000001)

Exclusions - This limited warranty does not cover the following items and such items would be the sole cost and responsibility of the product owner:

- Commercial rated products installed in a residential single-family household or a residential multi-housing in unit use.
- Replacement of any part which fails for reasons other than defective material or workmanship which defect is determined at Alliance Laundry Systems' sole discretion, including, but not limited to, defects, damage or failures caused by accidents, misuse, abuse, alteration, pests and vermin, lightning, wind, fire, floods, acts of nature.
- Service calls resulting in instructions or user education on how to use the product.
- Use inconsistent with the product instructions and manuals resulting in a service call when the product is found to function as designed.
- Repairs to correct damage or product failures caused by improper maintenance, improper installation not in accordance with the installation instructions or electrical or plumbing codes, or household electrical or plumbing systems. Examples include, but are not limited to, incorrect electrical current or voltage, worn or cracked fill hoses, water valves shut off, cleaning water line screens on valve or hose, plugged drain or dryer venting, improper cleaning of lint in dryer, foreign objects found in either washer or dryer causing failure.
- Discoloration, rust, or oxidation resulting from caustic or corrosive environments (such as high salt concentrations, high moisture, or humidity) or exposure to chemicals causing damage.
- Incidental, punitive, or consequential damages resulting from any malfunction or defect.
- Repair, product reassembly, removal or reinstallation of products installed in an inaccessible location, as well as costs associated with removing or reinstalling built-in fixtures that interfere with servicing, removing, reassembling, or replacing the product.
- Damages or failures caused by transportation, storage, and/or handling, including, but not limited to, scratches, dents, chips and/or other damage to the finish of the product.
- Conversion of any product from natural gas or propane gas or reversal of product doors.
- Products where the original serial tag has been removed, altered, or is not easily determined.
- Damages or defects caused by services performed by a service provider not authorized by Alliance Laundry Systems; or use of parts obtained by a parts source not authorized by Alliance Laundry Systems.
- Extra labor, travel, or transportation expenses (examples include, but not limited to, ferry and toll fees) for service in remote locations or where an Authorized Service Provider is not available. Remote locations are considered more than 50 miles from the selling dealer or nearest Authorized Service Provider (100 miles roundtrip), or any location needing access through specialized transport.

REPLACEMENT PARTS UNDER THIS LIMITED WARRANTY

Parts which fail within the limited warranty period must be obtained by an Authorized Service Provider or parts source authorized by Alliance Laundry Systems. Proof of purchase, model and serial number will be needed.

PRODUCT REGISTRATION

New owners of Alliance Laundry Systems products should register the product on www.speedqueen.com to ensure proper eligibility of this limited warranty coverage.

LIMITED WARRANTY APPLICABILITY

For products purchased in the Continental USA, they must be solely operated in the Continental USA, Alaska and Hawaii for this limited warranty to be applicable. For products purchased in Canada, they must be solely operated in Canada for this limited warranty to be applicable.